



Tara Marshall

RGN, Dip HE, MA Pt Safety Management

ADVISORY SERVICES

Patient Safety
Human Factors
Change Management
Quality Improvement
Healthcare Information Technology and Inclusion
Clinical Pathway Redesign

KEY ACHIEVEMENTS

Nursing Times Workforce Awards Finalist 2022
Innovate UK Finalist 2022 Remote Monitoring in Care Homes
Chair – Knowlex Exchange 2021, 2022
Publication CIHFE 2022 Thinking outside the box
Patient Safety Congress Poster Competition finalist 2018

EXPERIENCE

These Hands Academy Ltd – Established 2023
Director

National Institute of Health Care Research – 2022 -present

UEA - Flu Care Program - Board member

Eastern Academic Health Science Network
Clinical Improvement lead - Patient Safety Collaborative
2019-2023

Demonstrated millions of pounds in saving through system working to improve digital clinical pathways through data driven dashboard.

Enabling seamless flow through the development of remote monitoring, virtual wards, and improved governance.

Returned to ITU Clinical role during covid, forged new ways of learning through producing a national wide community of practice for remote monitoring and virtual training.

PROFILE

I have consolidated the last 30 years of specialist training and personal life events into the role I do today, supporting people to live well in the place of their choice by enabling those around them to have a bigger voice, improved confidence, and a simplified system to work in.

Passionate about human factors, I have influenced the design, led system-wide transformation programs, and supported National sharing to enable scale at pace, with an ambition to ensure the right person, with the right skills, at the right time will be able to respond to deterioration by the creation of a common language on paper and digitally.

I've been that clinical responder and grown some amazing teams in various parts of the UK, I have equally translated this into a digital format, designed virtual training modules, rolled out electronic observations in the midlands, contributed to the National virtual ward development during covid and most recently worked alongside a telehealth company and Innovate UK supporting the adoption of remote monitoring in the community.

Clinically recognized and respected, I can be that critical friend, delivering programs from the top down and grown them ground up. I currently lead the National managing deterioration program for the Eastern region, and have demonstrated a case for change in enabling remote monitoring but most of all I have been able to impact thousands of lives.

I use my networks to continuously learn and share whilst keeping my feet firmly on the deck, my key networks are the Academic Health Science Networks (AHSN), Chartered Institute of Ergonomics and Human Factors (CIEHF), Q health foundation, Loughborough Alumni, and digital health.

I use art to embrace new thinking, break-down communication barriers, produced, and will be producing immersive learning modules for people to experience human factors in real-time, and be able to communicate on many levels this for many is a new learning experience. Outside of all of this, you will find me at sea, sailing has taught me many life skills, how I react as a person, manage challenging situations, manage people, plan, learn and debrief.

NETWORKS AND PROFESSIONAL MEMBERSHIPS

NMC
RCN
CIEHF
Loughborough Alumni
AHSN/PSC
Q – Health Foundation
NOrF – National Outreach Forum

System wide implementation of remote monitoring on care homes, now scaled into a National program.

Designed and delivered virtual training modules to support all cause deterioration.

Regional lead for the National Patient Safety Strategy, program manager for the National Managing Deterioration Program, creating a common language of deterioration across all care sectors.

Driving system-wide quality improvement programs through collaboration.

Chair of National and local networking events.

Delivered human factors masterclass to hospital boards.

Experienced advisor to innovators supporting clinical safety in design, implementation, capturing learning to shape future iterations.

University Hospitals of Leicester. Matron – Out of Hours services, Critical Care Outreach

2014–2019

Bringing advanced clinical experience to redesign current services to one that can evidence response to deteriorating patients.

Used lean Quality improvement methodology to create aggregated data sets to improve response times, reduce cardiac arrest rates and improve outcomes for patients out of hours, supporting further financial growth in the service.

Influential in the design and implementation delivery of electronic observations alerting system, e- handover and safety huddles across all three sites.

Increased retention and recruitment through leadership style building pro-active enabled teams.

Guys and St Thomas NHS Foundation Trust- London. Sister - Critical Care Response Team

2006–2014

Advanced towards expert practitioner in critical care

Including maxio-facial, oncology, transplant, respiratory and cardiac to then specialised in responding to deteriorating patients.

Using advanced skills to clinically manage and transfer critically ill patients. Qualified as a manual handling key trainer, designed and delivered a patient safety module.

HOBBIES

Offshore sailing is my happy place and anything else water based

Walking and the environment

Arts that challenge the norm and push boundaries of creative learning

CONTACT

PHONE:
+44 (0) 7494 441455

EMAIL:
info@taramarshall.org

Studied and Awarded a Masters degree in Patient Safety Management plus Clinically, passed the Advanced Assessment Skills Training.

Awarded for work supporting transplant patients and families following policy and training design.

Mid and South Essex NHS Trust – Southend University Hospital

Critical Care Nurse

1999 -2006

Flourished in the grow your own nurse scheme. Collaborative training program at this hospital and others in the region developed advanced skills in intensive care nursing drawing on my exiting expertise in dental surgery nursing. Settling in airway management in the ITU, I gained experience in shift management advanced skills plus manual handling to secure a post in a large teaching hospital.

EDUCATION

Loughborough University – 2011- 2014

Masters Degree in Patient Safety Management – special interest in human factors.

Research – Patient safety culture assessment

King College London – 2006- 2014

Independent modules
Advanced Assessment Skills
Mentorship
Advanced Life Support

Anglia Ruskin University – 1999-2004

Registered General Nurse (adult)
Post graduate Diploma in General Intensive Care

Additional Training – 2019 – present

Mental health first aid - 2023
Agile project management - 2021
Institute of Healthcare Improvement – Quality Improvement methodology -2020
Patient safety module -2020
Lean business analysis and Quality improvement- 2019